![impiger technologies logo]

Empowering
a Nation's Social
Development Initiative

Introduction

This project is for the office of the prime minister of Uganda. Multiple projects have been implemented under Northern Uganda Social Action Fund (NUSAF) and the broader Peace, Recovery, and Development Programme (PRDP3) framework.

The implementation of the project is mainstreamed into the existing government structures at national and local government levels in 55 districts distributed across the 8 sub-regions.

At a glance

Industry
Government

Location
Uganda

Challenge
Improper trackability and accountability of the funds released through various scheme

Success Highlights
- Operation transparency maximized to eliminate fraudulent practices
- Enhanced project planning and implementation for the government

The Story of Office of the Prime Minister

The Office of the Prime Minister (OPM) had issues with trackability, and accountability of the funds released for various schemes through the world bank at national and local levels. Experiences indicated that substantial resources and much of the project implementation time went into data generation and collection, yet the documentation, data consolidation, analysis, and reporting remained wanting and challenging.

To improve transparency and accountability, the OPM (Office of the Prime Minister) reached out to Impiger. They wanted Impiger to provide institutional support to implement the project and help to develop the social protection system with a biometric-based Management Information System (MIS).

The Challenge of effective Project Management before Using MIS

With numerous funding schemes and growing social demands amongst the public, OPM found it challenging to ensure that the funding schemes reached the appropriate people. The vulnerable households continued to suffer post the funding schemes implementation. A gap existed in the visibility and follow-up between the OPM and stakeholders. There were also fraudulent practices carried out to own the money through various fake claims like Ghost beneficiaries and bogus payments.

They wanted effective follow-up and tracking mechanisms to ensure the aid reached the appropriate people. They also wanted a solution to verify the individual's identity to ensure that the right person avails themselves of the benefits offered through the scheme
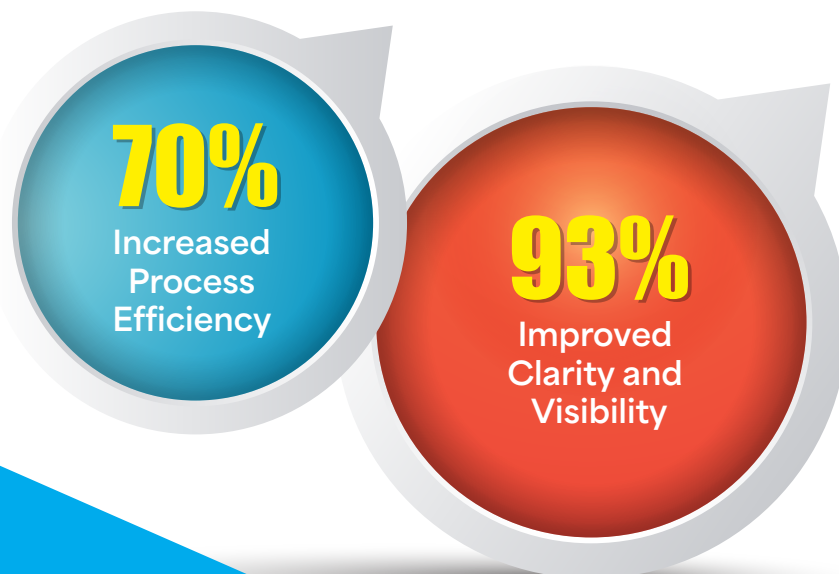
Why OPM Chose Impiger's MIS

OPM's requisite was only partially fulfilled by readily available solutions in the market. They wanted the help of Impiger to build a system that could help them with a biometric application that would function as a part of the Management Information System (MIS).

They also wanted to develop a module within the system for capturing and consolidating monthly reporting on the statement of expenditure of operations funds issued to each district.

How OPM Used Impiger's MIS

- The MIS designed by Impiger was customized with a real-time biometric-based payment mechanism system for beneficiaries that tracked the execution of work and receipt of funds under the respective schemes.

- The system served as a one-stop center for all the project information needs by ensuring availability, accuracy, completeness, validity, timeliness, and easy access to project data to stakeholders wherever and whenever needed.

- Role-based access control and workflow were defined to help with the approval process for certain activities. Fund disbursement and tracking were also streamlined.

The Biometric based MIS system enabled government to track and identify bogus and ghost beneficiaries with accurate and relevant details to ensure the benefits reach the appropriate segment of people.

70%
Increased Process Efficiency

93%
Improved Clarity and Visibility

The results

With the MIS implementation in place, OPM could efficiently manage the project, disburse fund allocation schemes, and follow them till they reach the end beneficiaries across boundaries. This way the project was implemented on time as expected. The OPM also validated the receipt of money through the Bio-Metric-enabled e-pay system.

Standard Benefits

▶ Improved system efficiency

▶ Better visibility and clarity

▶ Proper documentation and tracking

▶ Ability to generate reports and data appropriately

Emotional Benefits

▶ Enhanced the livelihood of the locals

▶ Better project planning and implementation

▶ Improved economic opportunities

Testimony

"Impiger Technologies was able to finish the application. Their workflow was effective.

The team was able to meet the requirements and keep the app running and up to date.

Fixing and updating the issue as quickly as possible is what impressed us."

Sripradha

Assistant Manager, Grundfos Pumps Private India Limited

Just like PMO, if you have any issues related to visibility, validity, project tracking, etc., reach out to us. We are always here to help personalize a custom project made just for you based on your specific needs.

Talk to us for a demo of our software today!

About Impiger Technologies

Impiger Technologies is an 18 year old technology organization with expertise in the field of Mobile, Cloud, Web, IoT, AR, RPA and AI Technologies, catering to industries like Manufacturing, Logistics, Retail, Healthcare, Finance, and Services. With over 300+ professionals spread across the globe, Impiger has assisted businesses ranging from Startups to F500. We have built 500+ mobile apps, 350+ web portals, and 100+ automation and engagement solutions.

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